



**Services Covered for Telemedicine Delivery  
Alabama Medicaid Agency  
Dental, EPSDT, and Physicians Division  
July 27, 2023**

# Overview

- This general information is related to the medical services delivered via telemedicine and rendered by Alabama Medicaid (Medicaid) providers.
- Providers are expected to comply with Alabama's Telehealth Medical Services Law (Code of Alabama, Sections 34-24-701 through 34-24-707) at all times.
- Information presented is the current policy information.



# Telemedicine Provider Requirements

For a provider to be eligible, they must:

- Be enrolled as a Medicaid provider
- Have a completed Telemedicine Services Agreement, and
- Have the 931-Telemedicine specialty on their enrollment.



# Provider Types Eligible for Reimbursement

- Physicians
- Certified Registered Nurse Practitioners
- Physician Assistants
- Psychologists
- Licensed Professional Counselors
- Associate Licensed Counselors
- Licensed Psychological Technicians



# Provider Types Eligible for Reimbursement (continued)

- Licensed Marriage and Family Therapist and Associates
- Licensed Master Social Workers
- Licensed Independent Clinical Social Workers
- Speech Therapists
- Optometrists
- Board Certified Behavior Analysts



# Provider Types Eligible for Reimbursement (continued)

- Early Intervention providers
- Children's Rehabilitation Service providers
- Pharmacists/Pharmacies
- Targeted Case Managers
- Providers enrolled through the Rehabilitative Services administered by State Agencies (DMH, DHR, DYS)



# Examples of Services Reimbursable for Telemedicine Delivery

- Office visit codes
- EPSDT interperiodic screenings
- Office or other outpatient visits for recipients ages **0-20** billed as an EPSDT referred service
- Hospital inpatient or observation care
- Inpatient or observation consultation
- Psychotherapy



# Examples of Services Reimbursable for Telemedicine Delivery (continued)

- Applied Behavior Analysis (ABA)
- Speech therapy
- Children's Rehabilitation services
- Rehabilitative Services
- Targeted Case Management
- Early Intervention services





# Billing for Services Delivered via Telemedicine

To be eligible for reimbursement for the telemedicine visits, the provider must:

- file the claim with the appropriate place of service; and
- add the appropriate modifier to the claim
  - GT for audio and visual telecommunications
  - or
  - FQ for audio only telecommunications



# BMI Indicated on Claims for Telemedicine Delivered Services

The BMI is required at least once per calendar year on all claims for office visits and EPSTD periodic screenings including those billed for services delivered via telemedicine.



# Origination Site Facility Fee Billing

- Effective April 1, 2020, Alabama Medicaid pays an origination site facility fee of \$20.00. The origination fee will be limited to one per date of service per recipient.
- Providers must include on the appropriate claim procedure code Q3014 – telemedicine origination site facility fee.



# COVID-19 Unwinding Provider ALERTs

To find more information on telemedicine  
via Provider ALERTs related to COVID-19  
Unwinding, please visit  
[www.medicaid.alabama.gov](http://www.medicaid.alabama.gov).



# Telemedicine Information

---

Find more details on covered telemedicine services, refer to the Alabama Medicaid Provider Billing Manual, Chapter 112 located at: [www.medicaid.alabama.gov](http://www.medicaid.alabama.gov).



# Additional Information

---

Providers should remind recipients to keep their information updated with Medicaid including:

- Change of phone number
- Change of address



# Team Lead Contacts for Telemedicine

- Latonda Cunningham, Associate Director  
Dental, EPSDT, Physicians Division –  
Telemedicine Lead  
[latonda.cunningham@medicaid.alabama.gov](mailto:latonda.cunningham@medicaid.alabama.gov)
- Beth Huckabee, Director  
Dental, EPSDT, Physicians Division  
[elizabeth.huckabee@medicaid.alabama.gov](mailto:elizabeth.huckabee@medicaid.alabama.gov)



# Alabama Medicaid Agency

---

Any questions about the Agency's  
Telemedicine Policy or any information  
given today?





# Alabama Medicaid Agency

Thank  
You

